



Marketplace URL - <https://premera.benefitplace.com>

At the login page enter your email and select “Forgot Password”.

A screenshot of the login page. It has a dark blue background. At the top, it says 'Welcome' in white, followed by 'Log in and get started'. Below that, there are two input fields: 'Username or email address' with the text 'Service@S4benefits' and 'Password'. A yellow 'Log in' button is below the password field. At the bottom, there is a link that says 'Forgot password?' in a lighter blue color.

Enter your email address to receive the link to reset your password.

A screenshot of the 'Reset your password' page. It has a dark blue background. At the top, it says 'Reset your password'. Below that, there is an input field for 'Username or email address' with the text 'Youremail@emailservice.com'. A yellow 'Send email' button is below the input field. At the bottom, there is a link that says '< Back to login'.

You will receive an email from no-reply@demo.benefitplace.com with a link to reset your password. Please note the link to reset **password is only accessible for 5 minutes** from the time it was sent.

A screenshot of an email body. At the top, it says 'PREMERA | BLUE CROSS' with a blue cross icon. Below that, it says 'We got your request to change your password!'. There is a blue button that says 'Reset password'. Below the button, it says 'This link will expire within 5 minutes.' and 'If you dont want to reset your credentials, just ignore this message and nothing will be changed.' At the bottom, it says 'Thank you.' and 'Premera Blue Cross is an independent licensee of the Blue Cross Blue Shield Association'.